

Job Title:	Business Systems Analyst	Job Category:	Full-time/ Employee or Contract
Domain:	Pharmaceutical R&D Informatics	Date Posted:	12-September-2016
Location:	Germany – Frankfurt or Cologne	Zifo Contact:	hr@zifornd.com



Zifo in Europe is looking for an Analyst to be based in Germany and who has first-hand experience in research informatics and research data management. The right person will share our passion for customer excellence and enjoy working in a growing company. The role offers the opportunity to be involved not only in the technical aspects of our business but also to be a part of our global team as we grow our company.

Job Description

» The Business Systems Analyst (BSA) will provide support for strategic business informatics projects within research and development at pharmaceutical and biotech companies. Projects include data acquisition, integration and analysis across technologies such as Electronic Lab Notebooks (ELN), Laboratory Information Systems (IMS), Statistical Analysis, Scientific Data Management Systems (SDMS) and Data Visualization.

» The BSA works closely with customer project teams within the business and IT, leveraging their domain expertise, business and system analytical skills to understand customer requirements, define the technical solution and support the successful deployment.

Job Responsibilities

- » Project Support
 - Gather and document user, functional and technical requirements
 - Analyze and document business processes and workflows
 - Provide consultative input to optimize business workflows
 - Project oversight and coordination of internationally based project teams
 - Present project deliverables to customers
- » Business Development
 - Establish and manage customer and partner relationships
 - Identify and develop new opportunities in customer accounts
 - Support requests for business documents such as request for proposals and impact assessments
 - Provide an advisory and supportive role to the customer and the Zifo delivery team
 - Support the growth of Zifo within region

Required Skills

- » **Native Germany speaker**
- » **Pharmaceutical R&D domain expertise**
- » **Knowledge of informatics solutions used in Pharmaceutical R&D**
- » **Experience working the scientific data, scientists and IT**
- » **Experience working with distributed teams for project delivery**
- » **A passion for customer success**
- » Business consulting and process analysis expertise
- » Proactivity and ability to lead and take responsibility
- » Project management

Desired Competencies

- » Excellent English language and written skills
- » Experience working for a scientific software vendor or consulting organization
- » Specialist knowledge in a key pharmaceutical domain such as screening, preclinical research, drug metabolism, formulations, analytical sciences, technical development
- » Other European languages as well as some programming experience would be relevant

Education and Experience

- » Bachelor's degree or higher in a scientific or health care subject
- » At least 3 years pharmaceutical industry domain expertise
- » At least 2 years of experience as a business systems analyst or consultant working with a life science software vendor or consulting firm

About Zifo

- » Zifo is a global R&D solutions and services provider. We are a young and rapidly growing organization in the Bio-Pharma technology and service space. In recognition of our growth, Great Place to Work® Institute identified us as one of India's Best Companies to Work for 2016, Deloitte listed us in both the Fast 50 Technology Companies in India and the Fast 500 in Asia-Pacific lists over the past four consecutive years (2015, 2014, 2013 and 2012) and NASSCOM identified us as one of the Top 50 Emerging Companies in India in 2010. We are investing to accelerate our growth in Europe and hiring the best people.

Looking for a long-term enriching career with us? Send in your resumes to 'hr@zifornd.com'
We look forward to meeting you soon!